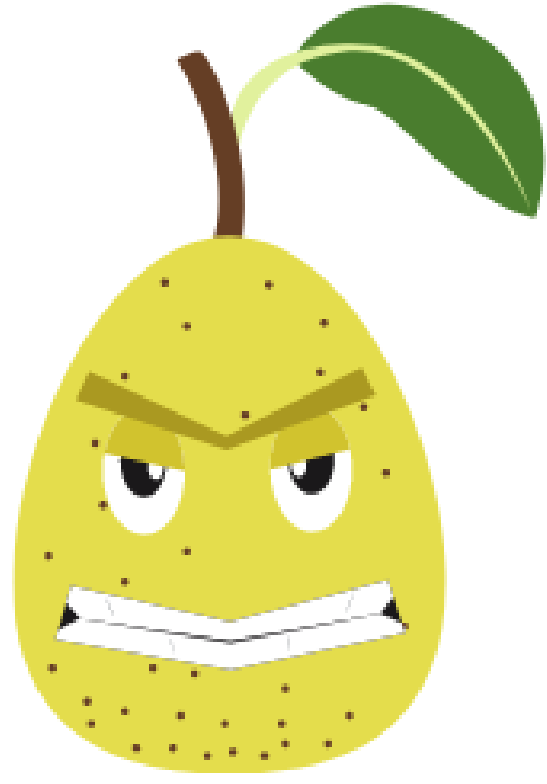
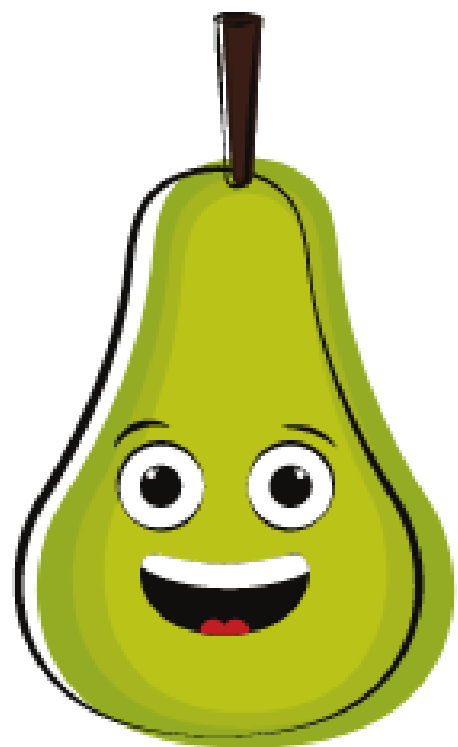


How do you handle conflict?



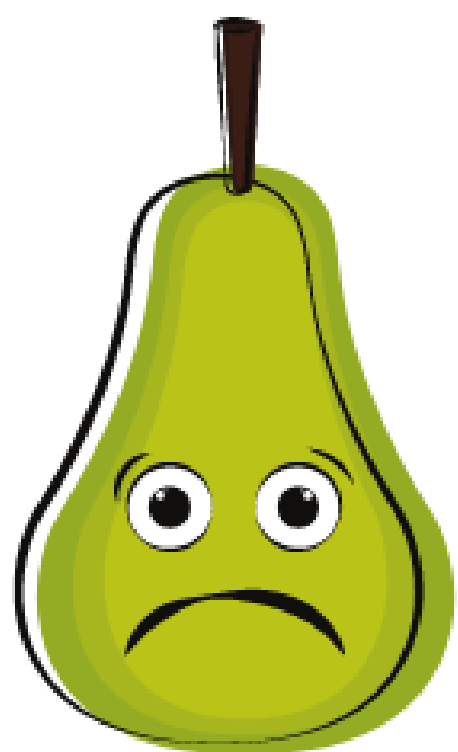
Power Over

Fight - Aggressive
Namecalling,
yelling, hitting,
manipulative



Power With

**Strong & Kind-
Assertive**
Speaking, listening,
compromising, calm



Power Under

Flight - Passive
Quiet, shut down,
giving in, pleasing

Kathleen Hilchey

CONFLICT SPECIALIST